



Remote Service Unit black box – „RSU“

Helping you from the other side of the world



The black box Remote Service Unit is a state of the art service solution, suitable for any customer. It exploits all the possibilities given by today's technology in the field of connectivity, computational power and software to assist where possible on-site maintenance teams. The expertise of Acutronic is still at your service, simply in a faster, more efficient and more effective manner.

The Remote Service Unit is composed by an industrial grade mini-pc, meaning that it is designed to operate for years emitting close to zero noise. Additionally, it offers great flexibility concerning the interfaces to the components of the Motion Simulator, but also to Acutronic. With this solution you have the possibility to choose to connect it to our Hotline with standard Ethernet cable, Wi-Fi, or, if for any reason you do not want to allow access to your corporate network, via 4G/LTE interface.

Our service engineers will be able to connect via TeamViewer to all the key-components of your Motion Simulator (Real Time Computer and Amplifiers) and perform basic maintenance

tasks, thus speeding up the identification of failures and reducing the down time of the System.

Recent statistics show that almost half of the support cases of our hotline could be easily solved with a couple of clicks.

All of this with maximum security thanks to RSA public/private key exchange and AES (256 bit) session encryption. Since the private key never leaves the client computer, it is ensured that interconnected computers cannot decipher the data stream. This includes the TeamViewer routing servers, which are exclusively based in Europe.

For more details please contact our service personnel.

How can we assist you?

Please contact us:

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Specifications	
Working Temperature	-10°C to 40°C
Storage Temperature	-20°C to 80°C
Relative Humidity	10-90%
Software	Windows 7 TeamViewer Acutronic Maintenance Software

Options:

- 4G/LTE
- Wi-Fi Chip
- Additional Ethernet LAN module

Major Dimensions	
Clearance Dimensions (W x D x H)	227 x 261 x 85,8 mm (built into the control cabinet)